

Six Questions You Need to Ask About Your Phone System

The right tools can help you do more, spend less and take your business to new heights. Many small companies are upgrading to cloud-based communication services to do just that.

Are aging communication tools limiting your operations? See how your phone system stacks up:

1

Do you have “big business” needs on a “small business” budget?

Looking bigger may help your business break through market barriers and capture new sales. Cloud communications makes adding capabilities more affordable.

Features such as sophisticated call routing, auto attendants, HD video conferencing, online desktop and file sharing can help your team increase productivity and enhance your customer experience.

2

Do you need productivity-boosting collaboration tools?

It can be hard to pull everyone together to work on an important project immediately. With an integrated cloud unified communications solution, you have an online space to collaborate in an organized way.

All your communication tools are completely integrated. This eliminates the need for you to log in and out of different apps to talk, chat, conference and share.

3

Do you have multiple systems to support different needs?

If your phone calls, video conferencing, instant messaging and file sharing are all independent systems, you could be causing headaches for the IT team managing it all.

With cloud-based voice services, you can put employees on different plans based on their needs. And everything is accessible through a simple interface, regardless of where you’re working.

4

Ever leave the office only to miss an important client call?

You leave the office and miss an important client call. With cloud-based VoIP, you can take your business line with you wherever you go.

Simply answer and make calls from your office line using whatever mobile device you have in hand to build your reputation for responsiveness. You can also access directories, launch a conference call and send a text all from within one app.

5

Are your maintenance costs soaring?

Phone system maintenance can be costly and unpredictable. With cloud-based communications, you benefit from fixed, subscription-based pricing.

6

Are you getting regular software updates?

When you move your communications infrastructure to the cloud, you’re guaranteed to always have the latest available software. Whether it’s operating system patches, new feature releases, or the latest security protections, rest assured that the cloud’s got you covered.