Vendor Contacts and Ordering Instructions

To assure PEPPM bid protection, all PEPPM orders must be faxed to PEPPM at **800-636-3779**, emailed to **orders@peppm.org** or placed online through Epylon eCommerce. In the body of the purchase order, please include the following language: "As per PEPPM".

Product Line: Symantec

Introduction

SYNNEX Corporation is a Fortune 300 IT distributor with worldwide operations employing over 45,000 people. In the US, we have 12 distribution centers strategically located nationwide to provide 1-2 day delivery on most stocked product. We have the technical, sales and customer support capabilities to offer PEPPM the best-in-class experience in IT procurement.

Sales Contact Information:

Address: SYNNEX Corporation
39 Pelham Ridge Drive
Greenville, SC 29615
E-mail: PEPPM@synnex.com
Tele: 1-800-456-4822, ext. 494064, 494390, 494079, 494374
Customer Service: 1-800-756-1888
Technical Support: 1-800-756-2888

SYNNEX has agreed to extend Pennsylvania bid pricing to all 50 states, the District of Columbia and Puerto Rico. Use the same contacts above for all of your IT needs.

Placing an Order via Fax or Email:

1. Locate product and prices on PEPPM.org or through a sales representative.
2. Our posted PEPPM prices are for a quantity of 1. For volume discounts, please send the following information to PEPPM@synnex.com: Manufacturer's name, part #, quantity, Enduser Agency, City, State.
3. Select one of the authorized resellers listed below and address the orders to:
   Approved Dealer
   Dealer Address

4. All quotes and purchase orders should state "As per PEPPM."
5. Fax the completed order to **800-636-3779** or email to **orders@peppm.org**.
    a. Your order will be reviewed and edited by PEPPM Staff.
    b. You will be contacted to make any necessary corrections.
    c. Your order will be issued to the vendor within 24 hours during the business week after all (if any) corrections are made.
    d. Your order will be archived for audit support.
6. Standard shipping is included on all orders over $500.00.

Placing an order Online:

Before placing an online order, make sure that your Ship-to Address has been entered by the individual in your organization that manages your Epylon information. Click on My Profile_My Ship-to Addresses to view the addresses available on your account. If it is not listed, you must add it before creating the PO form. Ship-to Addresses are added under Accounts_Ship-to Addresses.

1. Login to Epylon at www.epylon.com.
2. Click on the Contracts tab.
    a. Choose between a "line item" or "contracts" search.
    b. Select **SYNNEX Corporation** from the Vendor (Awardee) list.
    c. Click "Search."
3. Add selected line items to a List.
4. Assign a reseller to the item by checking the box next to the item and clicking the "Assign Distributor" button.
5. To request a volume price break, add items to a Spot Price Check form along with your desired quantity and a Response Due Date. The vendor will be notified of your request via email. Once they respond, you'll be notified and can view the response on Epylon. (After viewing a winning response, continue with the instructions that follow.)
6. Add selected items to a Purchase Order form.
7. Click "Submit" after entering a valid PO number and shipping address.
    a. The PEPPM contract will automatically be referenced in your PO.
    b. You will retain a copy of the sent purchase order in your Epylon account. A Printable Version is also available.
    c. The order will immediately be viewable by the vendor.
    d. Your order will be archived for audit support.
8. Standard shipping is included on all orders over $500.00.

For any assistance using Epylon, contact service@epylon.com or call 888-211-7438.

Reseller Listing

Orders may not be sent directly to these resellers. All orders must be placed through the PEPPM fax number (800-636-3779), email address (orders@peppm.org) or Epylon eCommerce (www.epylon.com) to assure PEPPM bid protection.

Select one of the authorized resellers/dealers listed below and address the orders to:

PKA Technologies Inc.
1 Executive Blvd, Suite 101
Suffern, NY 10901
Contact: Lorrie Albanese, (845) 738-2306
orders@pkatech.com

Networking Technologies
3910 Caughey Road, Suite 207
Erie, PA 16506
Contact: Wendy DeArment, (814) 836-0000 ext 122
wdearment@net-cloud.com

Synergy IT Solutions
7871 Lehigh Xing, Suite 1
Victor, NY 14564
Contact: James Kelley, (585) 758-7412
jkelley@synergyits.com

CDW Government LLC
230 N. Milwaukee Ave
Vernon Hills, IL 60045
Contact: Sarah Rosenfeld, (866) 769-8466
bids@cdwg.com

ePlus Technology Inc.
130 Futura Drive
Pottstown, PA 19464
Contact: Nick D'Archangelo, (610) 495-1293
peppm@eplus.com

Data Networks
216 Schilling Circle, Suite 104
Hunt Valley, MD 21031
Contact: Camelia Wheatley, (410) 823-3000
cheatley@datanetworks.com

ITSavvy LLC
313 South Rohlwing Road
Addion, IL 60101
Contact: Wendy Belpedio, (630) 396-6380
wbelpedio@itsavvy.com

Integra Business Center Inc dba IntegraOne
7248 Tilghman Street, Suite 120
Allentown, PA 18106
Contact: Lisa Sadler, (484) 223-3480 ext 2101
salesadmin@integra1.net

PC Specialists Inc dba Technology Integration Group
10240 Flanders Court
San Diego, CA 92121
Contact: Fred Heins, (610) 995-0090
Fred.heins@tig.com

SHI International Corp.
290 Davidson Avenue
Somerset, NJ 08873
Contact: Nick Grappone, (908) 208-3223
Nick_grappone@shi.com

Solvix Solutions LLC
701 Route 73 South, Suite 425
Marlton, NJ 08053
Contact: Bill Monetti, (856) 324-4100
bmonetti@solvixsolutions.com

Whalley Computer Associates
One Whalley Way
Southwick, MA 01077
Contact: Mark Duarte, (508) 634-1166
hmd@wca.com

En-Net Services
712 N East Street
Frederick, MD 21701
Contact: Greg Gordon, (301) 846-9901
peppm@en-netservices.com

PCMG Inc
13755 Sunrise Valley Drive, Suite 750
Herndon, VA 20171
Contact: Sandeep Kapoor, (800) 625-5468
sledbids@pcmg.com

General Microsystems Inc
3220 118th Ave SE
Bellevue, WA 98005
Contact: Sara Pierce, (425) 644-2233
peppm@gmi.com

Pharr Technologies, Company, Inc
215 South Trade Street
Shelby, NC 28150
Contact: Rusty Earle, (704)487-4311
rearle@pharrtechnologies.com

World Wide Technology LLC
1 World Wide Way
St. Louis, MO 63146
Contact: Carol Harting, 314-995-6103
Carol.harting@wwt.com

Hiscomp, LLC
13701 Port Commerce Ct
Accokeek, MD 20607
Contact: James E. Rockmore, 410-209-7566
jrockmore@hiscompllc.com