



# SEWPTimes

Issue 12  
January 2018

## SOLUTIONS FOR ENTERPRISE-WIDE PROCUREMENT

Federal IT Procurement...Simplified

### Happy New Year!

This Fiscal Year (FY) 2018, Second Quarter edition, highlights SEWP's First Quarter (Q1) as compared to FY 2017. In addition, our yearly SEWP Showcase event is prominently featured, not to mention the latest online customer tools: the Order Status tool and the Question and Answer feature.



### SEWP Highlights

- 2018 First Quarter (Q1):
  - Orders totaled \$434M, an increase of 61% over 2017 Q1.
  - The 2018 Q1 average order was \$121,000, which a 29% increase over 2017 Q1 average order (\$93,500).
- 2018 December Q1 orders were >\$175M, a 34% increase over FY 2017 December Q1.

### What's New at SEWP

#### Question and Answer Feature

This latest feature will allow Contract Holders to submit questions to the customer concerning open quote requests. How this benefits both our Contract Holders and Customers is that they will be able to communicate questions and answers within the SEWP QRT tool with the proper tracking id and other pertinent information of the open quote request. Another benefit is that when a Customer submits an answer, all Contract Holders solicited, will be able to see that answer. This fosters both fair opportunity In addition, SEWP has been very careful to include security measures and insure that proper care is taken so that fair opportunity is maintained and proprietary information is not shared when a solicited Contract Holder's question is sent to the Customer.

This is just the beginning! At SEWP we are enthusiastically requesting feedback to make this tool the best it can be for our customers. Please view our 2 minute video clip for an introduction to the Question and Answer feature: <https://www.sewp.nasa.gov/events/multimedia/index.shtml>

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### 2017 SEWP Training and Events



#### SEWP is now accepting requests for free SEWP Training!

Free training\* is available to users from both the federal acquisition and technical communities who are new to SEWP, and those users who may just need a refresher on SEWP tools & new capabilities.

#### Some of the valuable topics covered (approx. length: 1.5 hours):

- GSS - SEWP explains Government-wide Strategic Solutions (GSS)
- Quote Request Tool, Provider Tool - Learn how SEWP's enhanced online tools can make procurement more efficient
- Catalogs & DOWO's - Standardize technology while reducing cost
- Item Level Tracking and Reporting - Gain valuable insights to make better purchasing decisions
- Or a customized training to meet your needs!

If you are interested in scheduling SEWP training at your facility, please submit a request by using the Request a Training link on the SEWP Website; by emailing [help@sewp.nasa.gov](mailto:help@sewp.nasa.gov); or by calling the Helpline at (301) 286-1478.

#### Upcoming 2017 Events and Webinars

Date	What	Where
February 6-8	AFCEA West	San Diego, CA
February 21	SEWP V Tools - Webinar	N/A
February 28-March 1	SEWP Showcase – Training Day/Industry Forum	Washington, DC
March 7	SEWP V Agency Catalog - Webinar	N/A

\*Note: DoD requires employees to be trained in order to purchase through SEWP - please contact the SEWP Program Office to review your options for SEWP training.

## SEWP'S Annual Showcase Event

### Location:

JW Marriott Washington 1331 Pennsylvania Avenue Northwest

### Customer Training:

Wednesday: February 28, 2018 9:00-11:00 am (EST)

Thursday: March 1, 2018 9:00-11:00 am (EST)

### Industry Forum:

Wednesday: February 28, 2018 1:00-4:00 pm (EST)

### SEWP is providing training and an industry forum:

- » The SEWP training is for any customer wanting to learn more about SEWP. The training includes a brief overview of SEWP V with a demonstration on how to use SEWP tools.
- » The Industry Forum focus is to provide information to Industry on the SEWP Government-Wide Acquisition Contract (GWAC) Program. The SEWP Program Management Office (PMO) will present an overview of the SEWP V contracts. Current SEWP Contract Holders will also be present to provide insight on what they are seeking when selecting partners to join them on their SEWP contract. Companies who are not currently affiliated with SEWP are encouraged to attend to better understand how to leverage SEWP for their and the Government's benefit.
- » Registration Link: <https://www.regonline.com/registration/Checkin.aspx?EventID=2087585>

## What's New at SEWP (Continued from Page 1)

### Order Status Tool

An application has been added to the existing SEWP toolset: the Order Status Tool. This tool allows Government personnel to access the order status of their SEWP orders. With this tool the customer can also request status information, view order history and obtain copies of orders and related documentation such as the original Request for Quotes (RFQ). View our 3 minute Order Status video clip for an introduction to this tool: <https://www.sewp.nasa.gov/events/multimedia/index.shtml>.

## SEWP Team Spotlight



**Cathy Shry**, SEWP employee since 1999, currently serves as SEWP's QA and Reporting Manager for the SEWP PMO.

Initially, Cathy played an important role in the development of NASA SEWP's IT database infrastructure. The attention she paid to internal IT tools is a key reason that SEWP is so fast responding to your requests for access to new technology.

Since establishing and leading the SEWP QA & Reporting Team, and due to Cathy's development and leadership of the QA and Reporting team, the Agency Reports that her team generates, undergo constant inspection for data accuracy and reliability. Needless to say, her work ethic and attention to detail are exemplary.

In addition to all that Cathy brings professionally to SEWP, we would be remiss to not acknowledge and express our gratitude for her homemade baklava that she so graciously shares on special occasions or just because. Cathy is a delight to work with and a valued member of the SEWP staff.



## SEWP IS AT YOUR SERVICE

SEWP Office hours:  
Monday - Friday  
7:30 AM – 6 PM EST  
[www.sewp.nasa.gov](http://www.sewp.nasa.gov)

Submit Orders To:  
[sewporders@sewp.nasa.gov](mailto:sewporders@sewp.nasa.gov)  
301-286-0317 (fax)

Contact Us:  
[help@sewp.nasa.gov](mailto:help@sewp.nasa.gov)  
Helpline: 301-286-1478  
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